



**CATHOLIC SCHOOLS of
BROOKLYN and QUEENS**
FOUNDATION for LIFE



Contact and Support info at a glance:

- **FACTS Support FACTS SIS/A&E Account Managers** 866-800-6593
 - Opt 1 for general support
 - Opt 5 to speak your AM's name to be connected directly
 - Nickey Rodgers, nrodgers@factsmgt.com
 - Nicole Freeman nfreeman@factsmgt.com
- **FACTS Tuition Management Account Managers** (866)412-4637
 - Adam Platt, aplatt@factsmgt.com
 - Misty Morton, mmorton@factsmgt.com
- **Internal Support Teams: Daily items and first line support**
 - MaryAnn Sptiz mspitz@diobrook.org 718-965-7300 x1250
 - Marie Laubach marielaubach@yahoo.com 585-500-9535
- **Internal Support focused on Admissions and Enrollment:**
 - Katie Keville ckeville@diobrook.org 646-981-8676
 - Valerie Cabezas-Iacono vcabezas@diobrook.org (718) 210-8336
- **Scholarship Support:**
 - 718.965.7340 or scholarships@futuresineducation.org

Diocese of Brooklyn FACTS Team



Get to know your Support Team

Account Management Team - School Support:

Nicole Freeman – SIS AM

Monday-Friday 8-4:30 CST/9-5:30 EST
NFreeman@factsmgt.com
Phone: 866-800-6593
Direct phone line: 628.707.3167

Nickey Rodgers- SIS AM

Monday-Friday 8-4:30 CST/9-5:30 EST
NRodgers@factsmgt.com
Phone: 866-800-6593
Direct phone line: 817.984.0430

Adam Platt – Tuition & Grant and Aid AM

Monday-Friday 7:30 - 4:15 CST/ 8:30-5:15 EST
aplatt@factsmgt.com
Phone: 866.412.4637
Direct phone line: 402.325.7263

Misty Morton – Tuition & Grant and Aid AM

Monday-Friday 7:30AM-4 PM CST
mmorton@factsmgt.com
Phone: 866.412.4637
Direct phone line: 402.352.7208

Customer Relationship Team – Diocesan Support:

Claire Albano – Diocesan CRM (SIS)

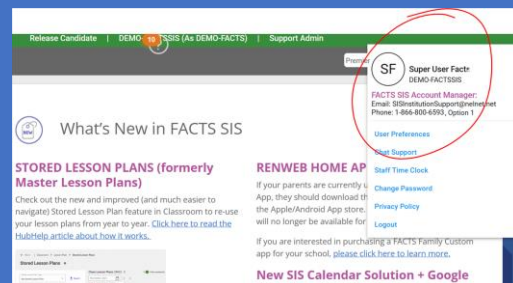
Monday-Friday
calbano@factsmgt.com
Phone: 225.773.2288

Linda Thomas- CRM (Tuition & Grant and Aid)

Monday-Friday
lthomas@factsmgt.com
Phone: 732.535.0902

Check your school's individual database to see which account manager to contact:

SIS AM Info:



Financial AM Info:

