Family relationships distinguish which family individuals are legal custodians of students and which individuals should receive correspondence, grade-related reports, and have access in Family Portal

Please Note: Family Relationships have to be updated One Family at a Time

Once logged into FACTS please select Students from the Left Side Menu



Click on the Family Name



Select the "Relationships" Tab and Select Relationship to Student for each individual. Select options to define the relationship each individual has to each student. Select Save to Save your changes

CU - Custody: legally responsible for the student.

CO - Correspondence: receive emails and mail outs from the school regarding the student.

GP - Grandparent: non-custodial grandparent. It is possible to print mailing labels based on the individuals selected as Grandparent.

GR - **Grade Related**: report card access via email and Family Portal. Custodial parents may receive report cards through the Communications area if this option is not selected. If printing or emailing report cards from Report Manager, only parents with this option selected will receive report cards.

FP - Family Portal: access to the student's information in Family Portal. The parent must have a Family Portal account.

